



## RMA MODULE - B2B (RETURN MERCHANDISE AUTHORIZATION)

### WHAT TO DO?

1. **Fill in this form and send it to: [customer@ndsenergy.it](mailto:customer@ndsenergy.it)**
2. Pack the goods carefully to avoid damage during transport.
3. Wait for the courier to arrive with the package ready for collection.

### SECTION 1. Withdrawal

#### CONTACT FOR WITHDRAWAL

<b>Contact name</b>		
<b>Contact surname</b>		
<b>Street, house number</b>		
<b>Postal code</b>	<b>City</b>	<b>Country</b>
<b>Phone number</b>		
<b>Contact Email</b>		

*please note: all communications will be forwarded to the above contacts.*

### SECTION 2. Shipment

#### SHIPPING ADDRESS (IF DIFFERENT FROM WITHDRAWAL)

<b>Contact Name and Surname</b>	
<b>Street, house number</b>	
<b>Postal code</b>	<b>City</b>

#### SHIPPING COSTS

*Please check the box corresponding to the chosen handling method*

<input type="checkbox"/>	<b>Products under warranty</b> - Shipping covered by NDS
<input type="checkbox"/>	<b>Products out of warranty</b> - Shipping paid by the customer. The costs will be charged on the invoice when the product is returned.

